

Ensuring Safety While Working In or Near Customer Homes



Please know that we are prepared to upgrade your gas service and move your meter. In light of the COVID-19 pandemic, and in the interest of maintaining the safety of our customers, our employees, and their families, PSE&G workers and PSE&G contractors follow enhanced safety protocols that are guided by the CDC and NJ State Department of Health, as well as all directives from the Governor's Office and county/municipal governments. Below is a list of all the actions we have taken in preparation to serve you:

- **Training and equipping employees** with appropriate face coverings, eye protection, approved hand sanitizer (minimum 60% alcohol), and approved disinfecting spray and/or wipe products. (Single-use disposable coverall and single-use disposable boot coveralls also are utilized in some customers' homes, based on responses to our pre-screening assessment.)
- **Practicing social/physical distancing** with our customers and crew members, whether inside a premise or outside in the roadway by maintaining six feet (about two arms' length) apart.
- **Pre-screening** customers, with questions regarding COVID-19 status and travel patterns, the day of service appointment prior to entry. PSE&G employees and contractors are asked the same questions before and during their shifts.
- **Regularly cleaning and sanitizing** tools, equipment and vehicles, as well as surfaces after the job task is complete, using CDC/EPA approved disinfectants.
- **Decontaminating** all reusable items (e.g., half-face respirator, goggles, safety glasses, hard hat, etc.) after each appointment.
- **Adhering to industry best standards** and protocols that are guided by CDC and state and local directives.